

1.2 Policy Statement

The management objective of Zoedale Ltd is to provide an efficient service of acquisition, storage, packaging, re-consignment, and Installation, service and repair of flow control products, which ensures the original quality assured by the manufacturer is passed down through the system to the user.

To achieve this objective, it is the policy of the Company to establish and maintain a planned, effective quality assurance system. The quality assurance system is designed to meet the requirements of BS EN ISO 9001 : 2015.

In addition to the responsibilities and undertakings within Quality Manual (ZEL-QA-001) and Internal Manual (ZEL-QA-002) Zoedale Ltd will also undertake to measure, control, maintain and evaluate the effectiveness of its actions and operations in relation to the enhancement of and the continued improvement of operations and services to the customer.

By my endorsement of this Quality Manual, the processes and statements herein are to be considered mandatory for all employees of Zoedale Ltd.

This policy statement will be made known to all employees of the company and any interested party. The policy will be made available to any interested party through the Zoedale Website.



Managing Director